

**events
at
sea**



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introducing events at sea

P&O Cruises can help you organise your next group event. Whether it's a corporate conference, an incentive program, a special interest group meeting or an event organised for friends and family, P&O Cruises can offer a group event package that's easy to plan, value for money and ultimately provides a group experience that is unique and memorable.



introducing events at sea (continued)

Ease of planning

Let P&O Cruises help you plan your special event. We know how time consuming planning can be and the amount of effort required to finalise special arrangements. We can take the worry out of organising your group event by providing specialised assistance from start to finish.

Unique experience

Events at Sea can provide your group with the opportunity to create memorable and unique experiences. As well as enjoying the group event, everyone has the opportunity to experience the array of facilities a P&O Cruise ship can offer.

Cruising options

Choose from a variety of itineraries and cruise lengths that best suit your group. Take the opportunity of choosing a destination you or other members of your group have always wanted to visit.

Value for money

Not only will your group receive a complimentary Events at Sea package, they will experience the exciting all-inclusive benefits that a cruise holiday can offer, such as comfortably furnished cabins, main meals onboard, daily activities, entertainment day and night, children's centres with supervised programs, all while travelling to exotic destinations. In addition, when you book a group of 16 adults or more on a twin share basis, one adult will travel on a free fare, only paying for taxes.



Group customisation

If you want to give your group event that extra special wow factor, you can choose from a selection of optional extras to customise an event. P&O Cruises will work with you to organise personalised shore tours, receptions with beverage and canapé options, cabin gifts and much more. For larger groups we offer the opportunity to personalise the event with a hospitality desk, group daily newsletter and menu printing to name just a few.

The P&O Cruises service experience

Our passengers have enjoyed the exceptional levels of service that make P&O Cruises' holidays and events so memorable. We can create an unforgettable adventure for your group starting with a warm welcome and smile, followed by unprecedented levels of service throughout your entire event. We're the experts so allow us to host your event and you can enjoy all the services P&O Cruises can offer - hassle free!

cruise vs land

Why choose a cruise event over a land event?

P&O Cruises can offer your group an experience of a lifetime by holding an event or function with a difference. Here are just some of the highlights of choosing a cruise event over a land based event:

Activity or facilities	P&O Cruises	Land-based hotel/resort
Complimentary function space	Yes	Upon request, charges may apply
Complimentary audio visual equipment*	Yes	Upon request, charges may apply
Complimentary welcome reception**	Yes	Upon request, charges may apply
Complimentary chocolates in accommodation on arrival	Yes	Upon request, charges may apply
Photography session***	Yes	Upon request, charges may apply
Complimentary casual and fine dining	Yes	Upon request, charges may apply
Complimentary fully equipped fitness centre	Yes	Based on resort facilities
Complimentary daily activities and events	Yes	Based on resort facilities
Complimentary entertainment day and night	Yes	Based on resort facilities
Complimentary children's centres with supervised programs	Yes	Based on resort facilities
Casino facilities	Yes	Based on resort facilities
Travel to exotic locations	Yes	No

* Audio visual equipment includes projector and screen and is subject to availability. Other equipment is available on request at an extra cost.

** Welcome reception includes house beer, wines and soft drinks for one hour for Groups travelling on cruises over seven nights or more. Optional upgrades available for canapés and further beverage options at an extra cost.

*** Photographic prints are available for an extra cost at a discounted rate for groups.



complimentary packages

Complimentary packages are offered to groups travelling together with a minimum of 16 passengers (8 twin cabins).

Package one

For cruises six nights or less

- Complimentary venue hire and selected audio visual equipment*
- Group dining together for one evening in main dining room**
- Complimentary commemorative certificate for each group member
- Personalised photo session****
- Complimentary AU\$10 casino voucher per person
- Onboard group coordinator

Package two

For cruises seven or eight nights

- Complimentary venue hire and selected audio visual equipment*
- Group dining together for one evening in main dining room
- Complimentary beer and wine welcome reception (one hour)
- Complimentary petit fours in cabin on arrival
- Complimentary AU\$20 casino voucher per person
- Personalised photo session****
- Onboard group coordinator
- Complimentary hospitality table and personalised newsletter***
- Option to organise personalised group shore excursions
- Complimentary commemorative certificate for each group member

Package three

For cruises nine nights or more

This package includes all items listed in package two with the addition of:

- AU\$25 onboard credit per person (in twin cabins)



* Audio visual equipment includes projector and screen hire and is subject to availability. Other audio visual equipment is available at an extra cost.

** Subject to availability on two and three night cruises.

*** For groups over 50 passengers.

**** Photographic prints are available at an extra cost at a discounted rate for groups.

complimentary packages (continued)

Complimentary package descriptions

Venue hire and audio visual equipment*

When you book your group event with us, we will confirm a venue space to suit your particular activities. Whether you require conference facilities, space for general meetings and ceremonies, social or family reunions or you want to enjoy an event or activity with like-minded friends or associates, we will aim to service your requirements.

Group dining*

As part of the Events at Sea experience, allow us to seat your group together for one evening in our main restaurant which offers a four course a la carte dinner. Additional group dining arrangements will be considered on application and will be subject to availability.

Commemorative certificate

To mark your special event, all members of your group will receive a commemorative certificate detailing your event name, date and ship.

Onboard Group Coordinator

P&O Cruises offers you the services of a fully trained Onboard Group Coordinator, who will be on hand to ensure your event goes according to plan. All we need is one dedicated point of contact from your group who will act as a group leader, this will ensure you receive that extra special personal touch.

Personalised photo session

Events at Sea gives you the opportunity to select a time and venue for a photographic session with your group during the cruise. You may want to capture your group shot posing on the Atrium stairway or in a more relaxed atmosphere outside on deck. Our professional photographers onboard will assist you in capturing memories of your special event. Photographic prints are available for an extra cost at a discounted rate for groups.

Casino voucher**

Our ship casinos offer a state of the art gaming experience to onboard guests through their electronic gaming machines, modern table games including Blackjack and Roulette along with Texas Hold'em Poker. Events at Sea group members will each receive a complimentary casino voucher allowing them to experience the facilities and perhaps get lucky!

Hospitality table and personalised newsletter

For larger groups of over 50 passengers, we can offer a complimentary hospitality table prominently positioned in the Atrium area, together with the ability to organise a personalised newsletter which can be delivered to your group's individual cabins, informing them of the groups up and coming activities.

* Please note venues and audio visual equipment are subject to availability. Some activities, timings and capacities may be restricted due to regular ship activities and the length of cruise chosen. Any restrictions will be advised at the time of booking.

** Casino vouchers vary in denomination according to the length of cruise chosen and are valid for guests over the age of 18 only.

complimentary packages (continued)

Complimentary beer and wine reception*

If your group choose to book a seven night (or longer) cruise, the Events at Sea package will include a complimentary drinks reception of house beer and wine for one hour for all group members to enjoy. Additional optional extras such as hot and cold canapés, celebration cakes and entertainment can be arranged at an extra charge.

Petit fours in cabin*

Allow us to provide your group with a selection of scrumptious petit fours, delivered to each group member's cabin on arrival or on a selected night of your cruise.

Personalised group shore tours**

P&O Cruises can organise personalised group shore tours. You can select from our current range of shore tours, or talk to our Groups team at P&O Cruises to personally tailor a tour to suit your group's particular interest. Whether the group are up for adventure, sports and recreation, wilderness and wildlife, local cuisines, or they simply want to kick back and relax on a beautiful pristine beach, the choices are endless.



* Package items only available to groups travelling on cruises seven nights or more.

** Please note, charges apply for shore tours and are also subject to availability and group size.

make your group individual

P&O Cruises can help you make your event at sea extra special by customising the program. Why not choose from the list of options below and make it your own!

- Catering options for conferences/ meetings/functions
- Special occasion cakes
- Cabin food and beverage services
- Entertainment options
- Audio visual equipment hire
- Company or group logo options (including menu printing and daily activity programs)*
- Hospitality desk*

Please note, charges apply for some facilities, services and activities. Facilities and services vary by ship and cruise.



* Only for groups over 50 passengers.

optional group services for your event/s

Reception catering options

Whether you are planning an event with work colleagues or friends and family, we can offer a range of catering options to choose from. If your group is cruising for seven nights or longer, a beer and wine drink reception is offered with our compliments. You may upgrade this package to include house branded spirits. In addition, why not include a selection of delicious hot and cold canapés.

Beer, wine and soda reception

This package has a selection of red and white wines, as well as a variety of beers and soda options. Of course, this package is complimentary to your group if you are booked on a cruise of seven nights or more!***

Price: AU\$18.00 per adult*

Beer, wine, spirits and soda reception

For those groups wanting to add spirits to the standard beer, wine and soda reception, this package includes house spirits such as vodka, gin, scotch, bourbon, tequila, cognac and rum.

Price: AU\$25.00 per adult*

Non-alcoholic beverage reception

The package includes a selection of soda options, ginger ale, juice and mineral water to name but a few.

Price: AU\$5.00 per adult*

Hot & cold canapé selection (based on 8 pieces per person)

Hot

- Breaded lamb cutlet with peppered mango chutney
- Flathead fingers with tartare sauce
- Breaded brie wedges with forest berry jam
- Coconut crusted prawns with mango and lemon thyme salsa

Price: AU\$18.00 per person*

Cold

- Seared beef carpaccio on pumpernickel, garnished with grilled fennel
- Chicken pistachio terrine on toasted ciabatta
- Prawns marinated in lime and cilantro
- Wagyu bresaola and kurobatu prosciutto with pear shavings

Price: AU\$18.00 per person*

Kids mini bites selection*

- Mini pizzas, various toppings
- Mini chicken nuggets with BBQ sauce
- Mini meat balls with tomato sauce
- Mini sausage rolls with mustard sauce
- Mini fruit skewers
- Mini ice cream lollies with chocolate sauce

Price: AU\$6.00 per child*

* Prices are based on a per person/adult or child rate (as stipulated) for a duration of one hour. Special requests and other varieties may be accommodated upon request. Please note, all prices and selections are subject to change.

*** For those groups already receiving the complimentary beer, wine and soda package, an upgrade can be arranged to include house spirits at an extra cost per person.

optional group services for your event (continued)

Conference/meeting catering options

P&O Cruises can offer your group a selection of catering options for a conference or meeting. Choose from the selections below and don't forget if you have any specific catering requirements, please advise our Group Coordinators and they will make the enquiry for you directly with our onboard chefs.

Coffee, tea and juice selection

Just what the group needs during or after a meeting, awaken the senses with a hot tea or regular coffee, or a refreshing fruit juice.

Price: AU\$5.00 per person per meeting*

Cake and cookies selection

Why not add a sweet sensation during your group break. We can offer your group a selection of delicious cakes and cookies to enjoy with your tea and coffee, a must have combination!

Price: AU\$5.00 per person per meeting*

Special occasions cake options

If your group are celebrating a special occasion, or you simply want to treat your group to a special cake, why not indulge in one of our delicious layered cakes that are made fresh onboard by our experienced chefs. Choose from three sizes in either a traditional white layered cake adorned with white frosting, or the 'chocolate spectacular' with chocolate cake layers with ample chocolate frosting.

Prices start from AU\$65.00 per cake (serving 12)*

Cabin food and beverage services

P&O Cruises offers cabin food and beverage services to Events at Sea groups. As a special treat on formal night, surprise your group members with a selection of canapés or even chocolate covered strawberries delivered directly to their cabin. Choose from the following cabin food and beverage services.

Canapé selection (based on 8 pieces per tray)

- Seared beef carpaccio on pumpernickel, garnished with grilled fennel (x2)
- Chicken pistachio terrine on toasted ciabatta (x2)
- Prawns marinated in lime and cilantro (x2)
- Wagyu bresaola and kurobatu prosciutto with pear shavings (x2)

Price: AU\$18.00 per tray*

Chocolate covered strawberries

8 to 10 strawberries per tray, depending on size and seasonal availability.

Price: AU\$18.00 per tray*

Fresh fruit bowl

Containing five different fruits, plus a cluster of juicy grapes.

Price: AU\$14.00 per bowl*

*Prices are based on a per person rate per meeting, or per item (as stipulated). Special requests and other varieties can be accommodated upon request. Special dietary requests should be advised at least 30 days prior to sailing. Please note, all prices and selections are subject to change.

optional group services for your event (continued)

Entertainment options*

Liven up your group event with a choice from our entertainment options. P&O Cruises offers you the opportunity to reserve live entertainment specifically for your event. Hire a resident band onboard or enjoy some background music with a live pianist. For those groups wanting to dance or practice their singing skills, hire a disc jockey or karaoke machine for an event with a difference! Contact one of our Group Coordinators to discuss your entertainment requirements.

Audio visual equipment hire*

As part of the Events at Sea packages, P&O Cruises offers you the complimentary use of a projector and screen for your event. You will have further options to choose from such as microphones, DVD players and the use of our onboard sound and light technician if required.

Photography and videography*

Our experienced onboard photographers will organise a photo session for your group during the cruise. They will also arrange to meet you during the cruise to review the photographs and order any specific prints for your group. Why not keep the memories of your group event alive and pre-order a 10x8" photograph of the group.

We also offer a video service so you can capture memories from a group event or activity. Why not share your experiences with colleagues or family members on your return.

Company or group logo options*

If you want to customise your group activity with a company or group logo, we would be more than happy to discuss your requirements. We offer services such as invitation and menu printing, in addition to a daily newsletter dedicated to your group's activities or interests. Please note charges apply for typesetting and printing service; contact our Group Coordinators for further information.

Hospitality desk**

We know how important it is to keep a track of events and schedules during your group event. P&O Cruises offers your group the opportunity to set up a Hospitality Desk in the Atrium area, or somewhere centrally located. This can be a meeting point for your guests and an area where you, as the group organiser, can position yourself to answer your group's questions or requests.

* Charges apply. Further information and costs available on request and are subject to availability.

** Please note, company or group logo options and hospitality desks are only available to groups of 50 guests or more.

group shore tours

Take the worry out of organising that special experience ashore, allow P&O Cruises to assist you in planning your individual group shore tour from start to finish. No matter what the occasion, P&O Cruises can tailor shore tours to suit the individual needs of your Group, whether it is a business event requiring a team building session, or a family reunion or celebration requiring a taste of exotic cuisines. One thing is for sure, P&O Cruises aims to provide the best group experience with memories that will last a lifetime.



Group tour highlights

Ease of planning and variety

- Passengers or corporate clients can choose from our existing shore tour programs or custom design a program to meet your needs.*

Quality tours and providers

- All P&O Cruises shore tours are managed by experienced tour operators at each port.
- Operators are fully insured and will provide you with the highest standard of service.

The personal touch

- Private transportation may be arranged for your group upon request.
- Private shore tours may include refreshments and entertainment where requested and may be specifically designed to your groups particular interests.

Group numbers

- Requests for individually tailored shore tours can be submitted for groups of 20 or more.



* Please note, charges apply for shore tours and are also subject to availability and group size.

group shore tours (continued)

Ideas for your group*

Adventure

- White water rafting
- Jet boating
- Kayaking

Beach and Water

- Island/Resort visits
- Reef tours
- Sailing tours
- Glass bottom boat
- Snorkelling

Entertainment and Culture

- Cultural tours
- Museums
- Local culture, shows and performances

Food and Drink

- Wine tours
- Cheese tours
- Brewery tours

Sightseeing

- City sights
- Country sights
- Natural beauty

Sports and Recreation

- Quad bike tours
- Resort visits
- Spa treatment
- Paraflying

Wilderness and Wildlife

- Zoo visits
- National park visits
- Natural reserve tours



*Shore tour options may vary depending on the cruise itinerary and are subject to group size and availability.

frequently asked questions

Events at sea

Which P&O Cruises' ships offer Events at Sea?

Events are available onboard all our ships.

How do I plan for my event?

Our experienced Group Coordinators will help you plan everything you need for your event, from selecting your cruise to finalising your event details.

What qualifies us as a group?

To enjoy the benefits of our Events at Sea program, we require a minimum of 16 passengers (8 twin cabins).

How many guests can be part of the event group?

Each ship has a range of venues to accommodate different sized groups. If you are planning an event, a minimum of 16 passengers is required. The largest event group we can accommodate is 250 attendees. For larger groups, please contact our Specialist Group Sales Team at mice@carnivalaustralia.com to discuss availability and conditions.

Will I get better rates for booking as a group?

We can offer a discounted rate on selected sailings for groups of 16 or more passengers. In addition, for every 16 passengers (8 twin cabins) one bonus berth will be offered.

What is a bonus berth and how does it work?

A bonus berth is offered when a group of 16 passengers (8 twin cabins minimum) is booked, up to a maximum of 6 bonus berths (3 twin cabins). The bonus berth is based on the average cabin grade for the group and is subject to all taxes, government fees and charges, flights, transfers and other extra costs.



How is a bonus berth calculated and refunded?

The bonus berth is applied approximately five days after final payment is due, providing the groups' entire bookings are fully paid. The average fare from all bookings will be calculated, and that sum reimbursed to the primary group contact via cheque, excluding all taxes, government fees and charges. As the bonus berth is calculated after final payment, we are unable to let you know in advance what the final 'bonus berth' refund will be.

What if the group numbers reduce prior to sailing?

Our Events at Sea program requires a minimum of 16 passengers. Should your numbers fall below the required number, we regret that you will no longer be entitled to the Events at Sea package inclusions.

frequently asked questions (continued)

Before your group event

Do I need to cruise to have an event onboard?

Yes. This is a great opportunity for you to organise a fun event at the same time as a wonderful cruise.

Does everyone need to be sailing to attend the event?

Yes. All guests who attend any event onboard must be sailing on the same cruise. This includes guest speakers and any other special guest.

Can I bring my own equipment, event materials or other specialist items?

We will do our best to accommodate your requests. Please advise at the time of booking if you wish to bring anything specific to your event onboard.

I would like to hold a reception during the cruise, is this possible?

Of course! For cruises seven nights or more, a complimentary one-hour beer and wine drinks reception is included in your event package. We have an array of optional extras to enhance your event; please refer to our brochure for information. Charges may apply.

Can I specify when the reception starts?

In most cases, yes. However, if the requested time is unavailable we will recommend alternatives.

Does the entire group have to dine together every evening?

At time of booking, we can arrange one evening where your group can dine together in the main dining room. For other evenings, our ships offer Your Choice Dining, which allows you greater flexibility in choosing where, when and with whom you dine each evening. Additional reservations for specific times to dine together in the main dining room and alternative dining venues can be made onboard and is subject to availability.



Booking your event

How much notice do I need to give you if I want to book an event?

It is best to book as early as you can to avoid missing out on your selected date. Events must be booked at least 45 days prior to departure, and are subject to availability.

Please note, reservations for your guests will be subject to general cabin availability at the time of booking.

How do I book my group event?

First, review the Events at Sea and P&O Cruises brochures, and decide on your cruise itinerary and sailing date. Next, a group leader should be nominated. This person will be the primary contact for all group event matters. The group leader should contact your travel agent or our Cruise Contact Centre to check cruise and group availability. Once you are happy with your selection and the cruise is available, you will receive a Group Contract which outlines prices, number of cabins and package inclusions.

frequently asked questions (continued)

Can group members choose different cabin categories?

Yes, members of a group can choose their preferred cabin category, based on twin occupancy.

What is the maximum number of passengers per cabin?

Group allocations are on twin occupancy basis only. Triples and quads are capacity controlled, subject to availability and our cruise Terms & Conditions; refer to Payments section.

How do I secure my allocation?

Once you have received your Group Contract, you will be required to pay a deposit for each cabin allocated within 30 days, in one transaction. Two additional scheduled deposits will be required after this time, plus final payment. Please refer to the Events at Sea Terms & Conditions for full details.

What if I don't need an allocation?

If you already know all the passengers joining your group, you may not need an allocation. Instead, once you receive the Group Contract, your group members

can call our Cruise Contact Centre or their travel agent to make their bookings, subject to availability and our regular Terms & Conditions.

How do I pay?

For groups with allocated cabins, there will be three scheduled deposit payments, plus a final payment. Each scheduled deposit must be processed for the group in one payment, therefore we recommend your group leader collects deposits from members of your group and make the payments as scheduled.

For others, one deposit is required within three days of booking, for each booking, plus a final payment.



While onboard

Where are events usually held?

A suitable indoor venue onboard will be selected based on the number of passengers and the ship you are sailing on.

What if I have questions regarding the group event whilst onboard?

Our Onboard Group Coordinator will be the point of contact for your group event. They will make themselves known to the group leader at embarkation or shortly after and will be more than happy to answer any queries you may have during your cruise.

Can the group organise personalised shore tours?

Yes, we can tailor shore tours to suit your groups individual needs. Tours are available to book 75 days prior to sailing and must be reserved prior to departure.

terms & conditions

Introduction

These are the terms and conditions under which you book your Events at Sea package on any P&O Cruises' ship. You are bound by these 'Terms and Conditions', so it is important that you read them carefully. These terms and conditions should be read in conjunction with our cruise 'Terms & Conditions', which can be found online at pocruises.com.au (AU) or pocruises.co.nz (NZ). Our cruise 'Terms and Conditions' apply to each individual passenger in the booking. These Events at Sea 'Terms and Conditions' set out more specific conditions for group bookings which prevail to the extent of any inconsistency.

P&O Cruises/We/Our/Us means Carnival plc. You are entering into this contract with Carnival plc trading as P&O Cruises, ARBN 107 998 443.

Certain laws such as the Competition and Consumer Act 2010 (Cth) and any applicable state based consumer legislation (from here known as 'consumer laws'), are in place for your protection. They are designed to ensure our services are provided with

due care and skill and are reasonably fit for a cruise holiday. These 'Terms & Conditions' do not alter any protection given to you by consumer laws.

All prices are in Australian dollars, inclusive of GST (where applicable) and correct at the time of publication.

Your package

Events at Sea packages have been created to offer a range of tailored group services. Please note, your package does not include any cruise fares or any Optional Extras. You are welcome to customise your group package by selecting from the Optional Extras, however we are unable to alter or substitute any items in the standard packages. In addition, the Events at Sea package is not combinable with any other group offering.

Your agreement with us

When you first make a payment towards your group cruise holiday, you represent that you have the authority from all passengers on your bookings,

to accept our 'Terms & Conditions' on their behalf. Parents/Legal guardians accept the 'Terms & Conditions' on behalf of their children, including those who travel in a separate cabin. Once we have received a payment, an agreement on these 'Terms & Conditions' becomes effective between all passengers on the bookings and Carnival plc.

Group functions and use of facilities

When arranging group functions or providing access to the ship's facilities we will take into consideration the impact on other passengers who are not part of the group. Accordingly, we may decide that a particular function or use of a facility requested by your group would unreasonably impact on the experience of other passengers. We may not be able to prevent general passenger access to certain facilities or host private functions for large groups. While we will make every effort to accommodate your requests, specific group arrangements will be reviewed on a case by case basis.

* Additionally, we may not be able to prevent general passenger access to certain facilities or host private functions for large groups.

terms & conditions (continued)

Payments

Groups with an allocation of cabins

Once you have decided on your Events at Sea departure, we will need a deposit to secure your group allocation. It is essential that deposits are received by us within 30 days from when the group is set up. If payment is not received within this time, our system will automatically cancel both your Events at Sea package and your cabin allocation. Please note, passenger names are not required upon deposit. Please refer to 'Finalising your bookings'.

Date Due	Deposit payable
Within 30 days of the allocation confirmation	5% of total charges
12 months prior to sailing	10% of total charges
6 months prior to sailing	15% of total charges
75 days prior to sailing	Final payment

Groups without an allocation of cabins

If you do not want to secure an allocation, once you have decided on your Events at Sea departure, we will need a deposit to secure each booking. It is essential that deposits are received by us within three (3) days from when the bookings are made. If payment is not received within this time, your booking will be automatically cancelled.

Passenger type	2-16 nights cruise duration
Deposit required	
Adult	\$200
Child (1-12yrs)	\$100
Final payment due	
No of days prior to departure	70

It is essential that you make final payment by the due date and in accordance with the group type. If payment is not received by the due date, bookings will be automatically cancelled and our 'Cancellation & Refunds' policy will apply. From time to time, we may

release promotional fares that have different payment conditions. Please ensure you check the payment conditions at time of booking.

If you are making a booking within the 'Final Payment Due' period of your selected cruise, full payment is required at the time of booking.

Finalising your bookings

If you have allocated cabins, full passenger details are required no later than 75 days prior to departure. Please refer to the 'Booking your Event' section in the Events at Sea brochure for details. If full passenger details are not provided by this time, your booking allocations will be released and our cancelling your event policy will apply.

If you make bookings without an allocation, full passenger details are required at time of booking.

terms & conditions (continued)

Bonus Berths

Bonus berths are offered when a group of 16 passengers (8 twin cabin minimum) is booked, up to a maximum of 6 bonus berths (3 twin cabins). Passengers allocated a bonus berth must pay for all charges outside of the cruise fare, including government fees and charges, flights, transfers and other extra costs. Bonus berths have no cash value. In the event of any cruise cancellation or early termination, no refund shall be made or other compensation provided by P&O Cruises Australia for any bonus berth occupant/s. If the group numbers decrease after the bonus berth credit has been applied and the required group numbers are not achieved, the Bonus Berth will be recalled. P&O Cruises reserves the right to limit the total number of Bonus Berths earned.

Cancelling your event

Although we would love to see you on board, we understand that plans can change. Should you need to cancel your Event or any of your bookings, we ask that you notify your Travel Agent or our Cruise Contact Centre at your earliest convenience. The refunds or cancellation charges that will be payable depend on the amount of notice you give us and your booking type, as follows:

Groups holding an allocation of cabins

Time prior to sailing	Cancellation charge
1 year or more	Full refund
6 months to 1 year	Up to 25% of the allocation may be cancelled without charge. We retain all deposits on any additional allocation cancelled.
4 to 6 months	Up to 20% of the allocation may be cancelled without charge. We retain 20% of total group fare paid [^] on any additional allocation cancelled.
75 to 120 days	Up to 15% of the allocation may be cancelled without charge. We retain 30% of total group fare paid [^] on any additional allocation cancelled.
31 to 74 days	Up to 5% of the allocation may be cancelled without charge (to a maximum of 5 cabins). We retain 50% of total group fare paid [^] on any additional allocation cancelled.
30 days or less	100% of total group fare. [^]

Note: 'Total group fare' is the total amount payable to us for all your bookings including cruise fare, shore tours and onboard services.

[^]Any additional fees charged by airlines due to cancellation, will also be passed onto the passengers.

If any payment is not made by the applicable date, we may reduce the allocation to the number of cabins corresponding to the amount of payments actually received.

Groups without an allocation of cabins

Days prior to departure	Cancellation charges
181 days or more	Full refund
180-71 days	Deposit Amount [^]
70-43 days	25% of total fare [^]
42-15 days	50% of total fare [^]
14 days or less	100% of total fare

Note: 'Total Fare' is the total amount payable to us for your booking.

[^]Any additional fees charged by airlines due to cancellation, will also be passed onto the passengers.

Please note, promotional fares may have different cancellation and refund conditions. Please ensure you check these at time of booking.

terms & conditions (continued)

Group limits and accommodation

Allocated cabins are blocked on double occupancy basis only. Triples and quads are capacity controlled and are subject to availability. The maximum group size permissible is 250 passengers. The number of children accepted on board is also restricted and subject to inventory control. Whilst the allotment guarantees selected grades, it does not guarantee specific cabins. Once cabins are assigned, they can still be changed due to operational reasons.

For groups not requiring an allocation of cabins, the maximum group size permissible is also 250 passengers and the number of children accepted on board is restricted and subject to inventory control.

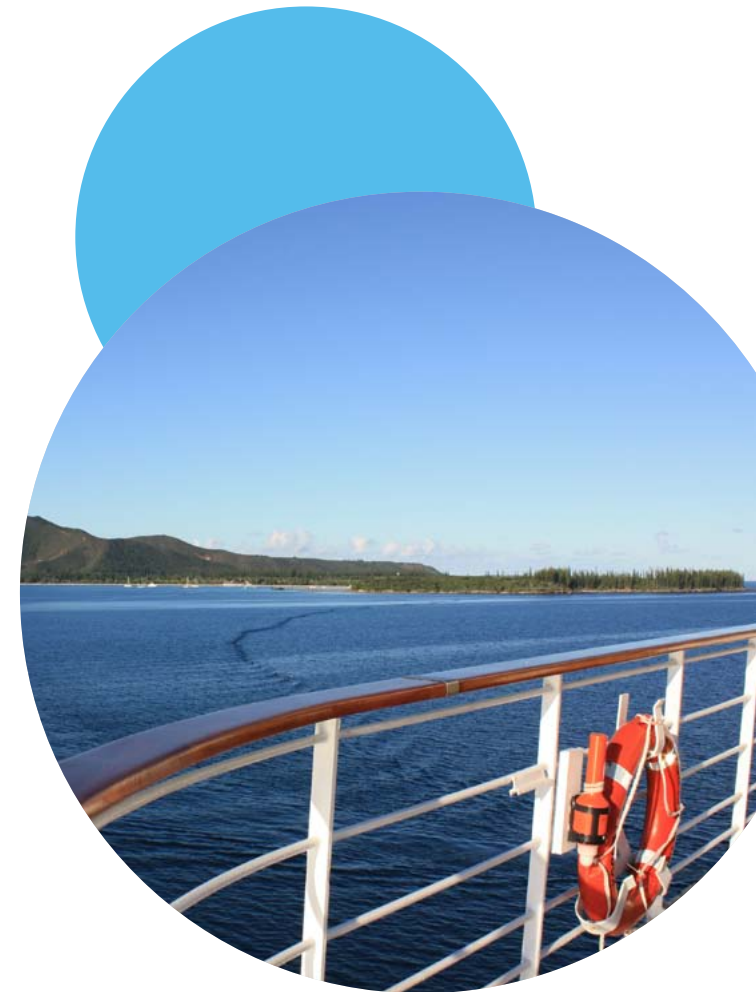
Unforeseen changes to your event

We will do everything we reasonably can to make sure your event goes according to plan. However, sometimes changes happen that may affect your Events at Sea experience.

All event times are approximate and may be subject to change. In addition, the location of your event may be substituted, due to unforeseen circumstances.

We will notify you of any changes that will impact your event as soon as we can. Please ensure you are familiar with our cruise 'Terms & Conditions'.

While all information in this brochure is correct at the time of publication, some details may change. Photos shown in this brochure are representative only.



how to book your group event

Booking your group event couldn't be easier!

Once you've selected your group cruise holiday, simply contact your local Travel Agent, or our Groups Team on 13 24 94 (AU) or 0800 780 716 (NZ), option 8 during the following business hours:

Monday to Friday 8am-5:30pm*

(Sydney time)

When you're ready to book, please follow the below steps:

Checklist

- ✓ Cruise details
- ✓ Group numbers
- ✓ Cabin categories
- ✓ Address and contact details for Group Leader
- ✓ Terms and Conditions

1. Cruise details

When making a booking we ask for the ship name, cruise number and departure date. These are shown in the price panel on the itinerary pages of our cruise brochure.

2. Booking type

You will need to let us know if you want an allocation of cabins held for your group. If you choose not to have an allocation held, we will give you a Group Number which you should give to guests to use when making their bookings, subject to availability.

3. Group numbers

We require the number of passengers travelling within your group, including children. A minimum of 16 passengers (8 twin cabins) applies for the Events at Sea program.

4. Cabin categories

Your group can select different cabin categories. For allocated cabins, we need to know what cabin categories your group has chosen and how many group members will be occupying each cabin.

5. Address and contact details for Group Leader

We require the full mailing address (including postcode) and contact telephone number for the Group Leader at the time of setting up your group. To receive timely information regarding your group cruise, we will also ask for an email address.

6. Terms and Conditions

Please ensure you read our 'Terms and Conditions' on our website. When you first make a payment, you accept our terms and conditions on behalf of all passengers on your bookings.



* Hours subject to change

how to book your group event (continued)

'Next Steps'

- Once your booking has been made, our Groups Team will send you a Group Contract, outlining the selected group cruise, cabin allocations (if applicable) and group fares quoted, including a Group Code Number. Please review these details carefully.
- If you are holding an allocation of cabins, to confirm the group booking, the first scheduled deposit will be required in one payment within 30 days from receiving the Group Contract.

Here are the options for you to pay:

- We accept Visa, MasterCard, AMEX or Diners (for each transaction a 1.5% service fee applies, which is subject to change and will be advised before payment).
- Internet transfer: Please use your Group Code Number and cruise code in the reference field. Our bank details can be found on the P&O Cruises website, under Frequently Asked Questions, Money Matters section.
- Cheque



Please note, if you are booking through a travel agent, they may offer different payment options.

- If you are not holding an allocation, or if any members of the group would like triple or quad occupancy cabins, call our Cruise Contact Centre or travel agent to confirm your cabin selection. Deposit will be required on each booking within three days for those passengers.
- Please use the Group Code Number when calling P&O Cruises or your travel agent about your group booking.
- We strongly recommend you purchase appropriate international travel insurance at the time you pay your deposit. If you do not purchase travel insurance, you will not be able to claim for any cancellation charges, medical costs, repatriation and other expenses that may arise if things do not go according to plan.
- Please ask about our group shore tour options at the time of booking. Tours are available to book 75 days prior to sailing and must be reserved prior to departure.

how to book your group event (continued)

'Finalising your group booking'

- If you have allocated cabins, all group passenger details must be provided before 75 days prior to sailing, including the full name for each passenger as it appears on their passport, date of birth, full mailing address, email address and contact phone number. You will also need to specify cabin assignments at this point and then you will be allocated individual booking reference numbers for each cabin booked. To receive timely information regarding your cruise, we will also ask for an email address and mobile phone number.
- Passengers should then Log on to 'Cruise Personaliser' on our website using the booking numbers to check that all details on the booking are correct. Emergency contacts and passport details will be required.
- Final payment is due 70 days prior to sailing, and can be paid by individuals within the group. Options to pay are outlined under 'Next Steps'.

Cruise Personaliser

'Cruise Personaliser' allows you to view your booking details and update your personal information such as your address, email, phone numbers, emergency contacts, passport and travel insurance details. You can also view your cruise itinerary and download your cruise eTicket. Please read the 'Frequently Asked Questions' for more information.

It's fast and simple to use – to access, all you need to do is visit our website, click on 'Cruise Personaliser' and enter your name and booking number.





in-store
Visit your travel agent

by phone
13 24 94 ^{AU}
0800 780 716 ^{NZ}

online
pocruises.com.au ^{AU}
pocruises.co.nz ^{NZ}

Prices may be withdrawn or varied at anytime. To be read in conjunction with the P&O Cruises 'Terms and Conditions' available on our website. While all the information is correct at the time of publication, some details could possibly change. Carnival plc trading as P&O Cruises.

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